

CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of August 29, 2006, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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Issued under authority of Public Act 179 of 1991, as amended.

ISSUED: May 20, 2009

EFFECTIVE: May 21, 2009

ISSUED BY: Glenn Wilson, President  
380 E. Borden Road,  
Rose City, MI 48654

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**By boydj3 at 3:55 pm, May 20, 2009**

## SECTION 2 - REGULATIONS, CONT'D.

### 2.5 Payment Arrangements, Cont'd

#### 2.5.2 Payment for Service

(A) Facilities and Service Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

#### 2.5.3 Billing and Collection of Charges

(A) The billing period shall be monthly. The Company shall render an electronic bill during each billing period to every Customer. The Company will deliver electronic bills to customers' email addresses of record. Customers may also review their bills online at the Company's website. The Company will notify existing customers via written notice and email of the option to receive paper bills. Existing Customers may opt into paper billing by calling, writing or sending email to the Company. New customers will be able to choose electronic billing or paper billing when they sign up for services. Customers that opt into paper billing will be subject to the monthly recurring charge in Section 4.2.5(A).

(B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.

(C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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### SECTION 3 - SERVICE OFFERINGS, CONT'D.

#### 3.7 Basic Local Exchange Service, Cont'd.

##### 3.7.2. Primary Basic Local Exchange Service

Pursuant to MCL 484.2304, as amended, and the Michigan Public Service Commission's December 20, 2005 order in Case No. U-14731, the Company's Primary Basic Local Exchange Service is available to residential customers only for voice telecommunications services for the maximum of 12,000 outgoing minutes per month. The Primary Basic Local Exchange Service includes the following services and features:

- Access to local dial tone
- Access to E911, operator and directory services
- 100 outgoing local calls per month up to 12,000 minutes per month
- Unlimited incoming local calls

#### Rates and Charges

(A) Monthly Recurring Charge

- (a) AT&T Michigan service territories  
Monthly Charge per line:

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Access Area	Charge
A	\$ 13.59
B1	\$ 14.08
B2	\$ 14.08
C1	\$ 13.86
C2	\$ 13.86
C3	\$ 13.86
C4	\$ 13.86
C5	\$ 13.86

- (b) Verizon North, Inc. and independent carriers' territories  
Monthly Charge per line: \$ 19.78

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### SECTION 3 - SERVICE OFFERINGS, CONT'D.

#### 3.7 Basic Local Exchange Service, Cont'd.

##### 3.7.2 Primary Basic Local Exchange Service, Cont'd

(B) Nonrecurring charges

Nonrecurring charges in Section 4.2, apply.

The monthly recurring charge for paper billing in Section 4.2.5 does not apply to primary basic local exchange service customers.

(C) Surcharge for Excess Calls

Monthly local usage in excess of 100 outgoing calls will be assessed a surcharge of \$ 0.073 per call

(D) Surcharge for Excess Minutes

Monthly local usage in excess of 12,000 outgoing minutes per month will be assessed \$ 0.04 per minute surcharge.

(E) **Exemption**

A person with disabilities or who is voluntarily providing a service for an organization classified by the internal revenue service as a section 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.2 Service Charges, Cont'd.**

**4.2.4 Restoration Charge**

(A) Temporary Suspension at Customer's Request

Nonrecurring Charge

Residence

Secondary Service Ordering Charge, per  
Customer request \$ 30.00

Charge per Telephone Number Restored \$ 30.00

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

Residence

Secondary Service Ordering Charge, per request \$ 50.00

Charge per Telephone Number Restored \$ 25.00

**4.2.5 Miscellaneous Charges**

(A) Customers that opt into paper billing under Section 2.5.3 will be subject to monthly recurring charge.

Monthly Recurring Charge

Paper Billing Charge, per account \$1.00

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